

# *How to Join the MCC* Membership Application Process



## I. MCC's Mission & History

Founded in 2006, MCC is the leading industry association dedicated to the development of standardized performance metrics to improve clinical trials. MCC provides the collaborative environment for biopharmaceutical and device sponsors, service providers and sites to improve clinical trial development through the adoption and use of MCC standardized performance metrics [see [MCC At-A-Glance](#) for summary].

## II. Value of MCC Membership to Your Organization

Over the past several years, Metrics Champion Consortium (MCC) has worked to develop many new and innovative products and services to benefit you and your organization. We are committed to continuing these efforts. Recently, we updated the [MCC public website](#), **Member Portal** and **e-commerce** area to create a more user-friendly experience. The [News Blog](#) keeps you informed of specific MCC initiatives and links to our [White Papers](#). We invite you to visit [www.metricschampion.org](http://www.metricschampion.org) to view the enhancements, and to access helpful documentation and information about MCC such as:

- ***Metric Sets and Tools***
- ***Current Workgroup Activities***
- ***Available Case Studies***
- ***Educational Resources***
- ***Benchmarking and Database***
- ***MCC White Papers and Published Articles***

To further support the implementation and effective use of performance metrics, a new, groundbreaking program called the **MCC Ambassador Network** has been launched. The network is comprised of experienced industry consultants who are familiar with MCC products and services relevant to their areas of expertise. MCC Members benefit from the insights these subject matter experts bring to MCC's online forums. Additionally, you can search the MCC Ambassador Network database to find consultants available to assist your organization with a variety of consulting engagements.

As a MCC member, your employees have access to metric sets and tools as well as the ability to participate in MCC member-only surveys and workgroups. Additionally, members receive substantial discounts on educational course registration fees and publications. Some educational webinars and case study presentations are offered exclusively to MCC members.

Once your organization has established a membership, a member of the MCC staff will schedule an onboarding session for you and your colleagues. This 30-minute online meeting

affords you the opportunity to learn more about MCC products, and to ask questions that directly relate to your business.

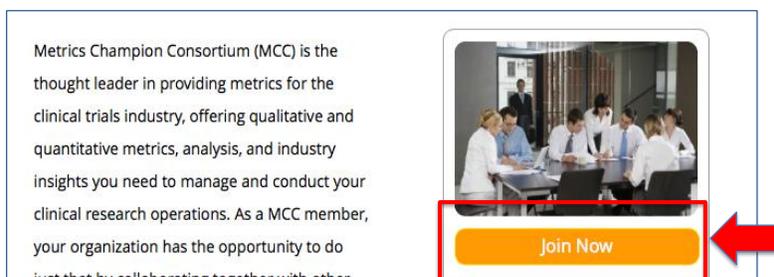
To maximize the benefit of membership, we encourage you and your colleagues to establish individual user accounts so you can participate in online workgroup discussions and access training materials, metric sets and publications. Please see the ***MCC Member Welcome Guide*** for an overview of the MCC Member Web Portal and instructions for establishing user accounts.

For more information about membership benefits and pricing, visit [MCC Membership area of the website](#) or contact MCC Membership Coordinator, Terry Holland [tholland@metricschampion.org].

### III. How to Join the MCC

When your organization is ready to join the MCC, follow the steps outlined in this section.

1. Visit [www.metricschampion.org](http://www.metricschampion.org) and select the **Join MCC** button located in the upper right corner OR visit the [MCC Membership](#) webpage.
2. Scroll down the page to the **Membership Information** section and select the link of the organization type that describes your organization.
3. Select the **Join Now** button located near the top of the center column.



4. The **Join/Renew Membership** page gives you two options for joining the MCC - Option 1: Requesting an invoice before paying the membership dues OR Option 2: Paying with a credit card.

#### **Option 1 – Request an Invoice to Pay by Check or Wire Transfer**

Select the appropriate membership type and complete the online form. The MCC membership support team and billing department will review the request form and provide you with your invoice and other required documentation.

## Option 1 Join/Renew MCC Membership



To join the MCC or renew a current MCC membership, please select your preferred payment method from the options below:

To obtain an invoice before paying by credit card, check, EFT or wire transfer, select the appropriate option:

[Invoice request form for new memberships](#)

[Invoice request form for renewing memberships](#)

## Option 2 – Pay by Credit Card

Select the organization size, type membership (basic, leadership, etc.) and whether you wish to purchase a new membership (select join) or renew a membership (select renew). The link will take you to the secure, online MCC store where you can purchase the membership with a credit card.

To pay by credit card, select the organization size and type of membership desired (please note that organization size is based on the total number of employees at your organization):

### Option 2



Company Size	Basic		Enhanced		Leadership	
	Join	Renew			Join	Renew
10,000+ employees	Join	Renew	N/A	N/A	Join	Renew
5001-10,000 employees	Join	Renew	N/A	N/A	Join	Renew
1001-5000 employees	Join	Renew	N/A	N/A	Join	Renew

When your credit card transaction has been completed, you receive an email receipt and a link to an online form that provides the MCC with the name of your organization, contact information of main MCC contacts and other important membership information.

### 5. **Establishing MCC User Accounts so Employees Can Log onto the MCC Member Portal**

Once the MCC has received your membership payment (credit card transaction has been completed or check/wire transfer received), your company's MCC relationship contact will be notified that the system is ready to accept and process individual user account application forms. Please see the **MCC Member Welcome Guide** for instructions on how to create individual accounts.

- Shortly after your account has been activated, you will be contacted by MCC Membership Coordinator, Terry Holland [tholland@metricschampion.org], to schedule a 30-minute on-boarding session. This 30-minute online meeting allows you the opportunity to learn more about MCC products and to ask questions that directly relate to your business.

## IV. How to Contact Us

Main Phone 1-317-622-0266	
<b>Membership Coordination</b>	<a href="mailto:tholland@metricschampion.org">tholland@metricschampion.org</a>
<b>Billing and Payments</b>	<a href="mailto:billing@metricschampion.org">billing@metricschampion.org</a>
<b>Customer Service (store-related questions)</b>	<a href="mailto:customerservice@metricschampion.org">customerservice@metricschampion.org</a>