

## FIRST QUARTER 2016

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# Message from the Co-Founder & President



As our tenth year came to a close, I reflect back on the original mission of MCC; to provide the clinical development industry with a neutral forum for sponsors and their clinical trial services providers to define standardized performance metrics for overseeing and improving clinical trial planning and execution. Since 2006, MCC

members have defined metrics in 12 key areas, ranging from Business Ops, Biostats & Data Management, Clinical Ops, and QA to niche provider service areas such as Central Lab, ECG and Imaging services. Collectively, these metrics measure the performance (time, cost and quality) of sponsors, vendors and investigative sites.

Today, the MCC toolbox has expanded beyond metrics sets to include protocol and site scoring tools as well as the newly released Risk Assessment and Mitigation Management Tool (RA&MMT). Additionally, we have educational programs to support the implementation and effective utilization of performance metrics. Our members derive community-based insights from industry surveys, case studies, subject matter expert webinars and work-group discussions. Recently, we established an industry-first by creating a Community of Practice Group for small/mid sized sponsors to share ideas and discuss how to “right size” QMS, performance metrics and score cards to meet their unique needs.

To further support the implementation and effective use of performance metrics, we are pleased to introduce a new, groundbreaking program, the MCC Ambassador Network. This network is comprised of a group of experienced industry consultants who have successfully completed the MCC Metric Boot Camp Program,

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## METRICS SETS UPDATES

- eCOA Metric Update
- CAPA Metric Update
- TMF/eTMF Metric Update
- Clinical Trial Metric Review Launched

## RISK & QUALITY TOOL UPDATES

- Protocol Quality & Risk Assessment & Mitigation Management Tools

## OPEN SURVEYS - PARTICIPATE TODAY

- 2015 Risk Assessment & Risk-based Monitoring Practices Survey
- Small/Mid Sponsor Metric Survey
- Sponsor KPI Survey
- Sponsor & CRO TMF Metric Survey

## MEMBERSHIP NEWS

- New Membership Option for Small/Mid-Sized Sponsors
- MCC Hosting Breakfast Meeting in San Francisco Area - January 13, 2016

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and are familiar with MCC products and services relevant to their areas of expertise. Additional information about the network will be available this quarter.

In closing, I'd like to share exciting news about three new metric sets that are in development at the MCC: 1) Clinical CAPA Process Metrics, 2) Electronic Clinical Outcome Assessment/ePRO metrics and 3) TFM metrics.

Thank you for being an integral part of what has made MCC successful over the course of the past decade, and for your support. We encourage you to visit the MCC website and join our LinkedIn Group to learn more about MCC and stay abreast of new developments.

Sincerely,

Linda B. Sullivan  
Co-Founder and President

### About MCC

MCC is a trusted partner in the clinical trials industry to identify what to measure and assess the critical components of what is changing and how the industry is responding to address the changes to make improvements. We continually bring you new insights into the leading trends within the industry. To become a member, visit [metricschampion.org](http://metricschampion.org).